Automotive Service Councils of California

MT. DIABLO - CHAPTER 20



ASCCA CHAPTER 20, Volume 15, Issue 5 - NOVEMBER 2019

President's Message - November 2019

Hello Chapter Members,

I have two topics for everyone. Influence and Assets.

October's chapter meeting was presented by our own Maylan Newton from ESi. Those of us that attended got our eyes opened very wide. It is easy in the day to day grind of business to lose sight of our own influence with others. Basically, that means everyone we come into contact with -

our employees, customers, vendors and everyone we see and speak with. Most especially, our families. I know that I am guilty sometimes of just being tired and I need to work on remembering that, even though I may not have much steam left, other people don't know that and I need to remember that I am affecting them. This was Maylan's best presentation ever.

The second topic is the assets of association. Your network. Saturday morning the second of November we presented a vendor fair at Los Medanos J.C. in Pittsburg. The vendors were there in force, students showed up, as did many members of faculty and administration from the school. There were members from Chapter 20 and Chapter 16 there as well. Some of our members were meeting with the instructors to find the right person for their needs. The college liked what we presented.

I will say that we a have a bridge directly in place to the front door of the auto science program and beyond with the local education system. This also includes the students at the high school level, which is as important as well. If you are looking for people for your shops and you are willing to invest in their development this is where the assets are. These students are motivated, as are their instructors. You only have to reach out. Get to know the instructors. Some of them are Chapter 20 members now. If you have any questions reach out to your Board members and we will help you. Attend your chapter meetings !

Have a great November. Cheers, Steve



NOVEMBER 7, 2019



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ASC-CA Chapter 20 MISSION STATEMENT

"To promote professionalism throughout our industry by upholding our state code of ethics and sharing our successes and failures with our members and future members". "To elevate and unite automotive professionals and give them a voice".



Professionals in Automotive Service ~ Since 1940











Above: Chapter 20 President, Steve Elstins, providing updates, with ESi's Maylan Newton waiting in the wings Left: Chris Sanchez from Superior Auto Parts, briefing on "Alliance Takes the Hill" (see Page 5)



ASCCA's Team Weekend this weekend - November 9-10 Sacramento

Join us in Sacramento for the November Team Weekend.

At the Education and Training on Saturday learn about cyber security and best practices and policies for your shop, then get important updates about ADAS with case studies featuring:

- ADAS Innovation & Safety Specifications, Fred Gruner, Principle Engineer, NVIDIA Corp
- Cyber Security Best Practices for Your Shop, Dave Kusa, Owner, Autotrend Diagnostics
- ADAS Equipment & Case Studies, Scott Brown, Founder of Diagnostic Network & Owner of Connie & Dick's Automotive

Embassy Suites Sacramento Riverfront Promenade

100 Capitol Mall, Sacramento, CA 95814



Register here



Thank You to our Vendors!

ALLDATA **AutoVitals Bosch / OTC BWD / Standard Digital Financial Group - DfG** Educational Seminars Institute - Esi Gates **Hunter Engineering Interstate Battery** Kukui **Mechanics Marketplace O'Reilly's Schucks Transmission Scott Phillips, CPA Stanley Black & Decker Superior Auto Parts** Wix



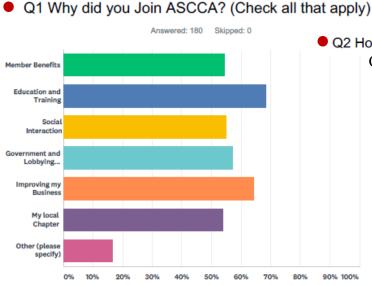




Vendor Fair - November 2, 2019

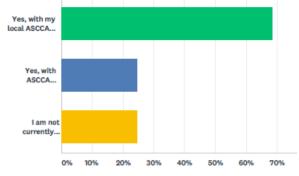
ASCCA Wants to Hear Your Voice! Membership Survey 2019

We will share results over the course of a few months Here are the results for Questions 1-6



• Q2 How long have you been a member of ASCCA? (years) Chapter 20 responses ranged from 5 years to 25 years





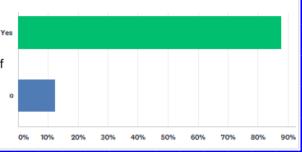
Q3 What do you value most in ASCCA today?

	LEAST VALUED	LESS VALUED	VALUED	MORE VALUED	MOST VALUED
Member Benefits	7.27%	11.52%	40.61%	22.42%	18.18%
	12	19	67	37	30
Education and Training	3.55%	4.73%	24.85%	26.63%	40.24%
	6	8	42	45	68
Social Interaction	4.94%	9.26%	32.72%	29.01%	24.07%
	8	15	53	47	39
Government and Lobbying	2.31%	3.47%	17.34%	26.59%	50.29%
Interests	4	6	30	46	87
Improving my Business	3.61%	4.82%	18.67%	30.72%	42.17%
	6	8	31	51	70
My Local Chapter	9.20%	9.82%	21.47%	21.47%	38.04%
	15	16	35	35	62

Q4 How did you learn about these member benefits?

Chapter 20 responses mainly stated "through meetings, from ASCCA directly, or talking to other members"

Q5 Did you know as an ASCCA member you have a member benefit of up to 30 minutes per month of free legal consultation with our attorney Jack Molodanof?



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OUR MESSAGE

Join the Alliance as we take our fight to the Hill in 2021! As business owners and technicians, you face a lot of obstacles in your day-to-day operations. Politics don't help. Our industry faces a lot of threats. The driver's right to their vehicles data. Your ability to access that data to make repairs. Tariffs and more. The time for sitting on the sidelines is over. It is time for us to take a stand and be heard. We look forward to seeing you in Washington, D.C. as we rally together for Auto Value and Bumper to Bumper!



HIGHLIGHTS

Legislative Workshops & Summit March on Capitol Hill

- Channel Partner Booth Show
- Sight Seeing
- Receptions, Meals, & Entertainment

ACCOMMODATIONS **Gaylord National Resort & Convention Center**

Join Auto Value and Bumper to Bumper as we head to the nation's capital. The Alliance will host receptions, dinners, workshops, and evenings full of entertainment and giveaways that you won't want to miss at the Gaylord National Resort & Convention Center in National Harbor, a nationally recognized waterfront destination.

Standing on the shores of the Potomac River, this stylish resort offers convenient access to many of the prime D.C. destinations which are bound to be on your bucket list. This resort features an 18-story glass atrium overlooking the river and the city, while a full-service spa and seven distinct restaurants offer plenty to choose from at the hotel. We hope you'll join us in taking a stand and influencing decision makers at the most unique convention in Alliance history.

www.alliancetakesthehill2021.com



CAR PAR'





CHAPTER 20 MEMBER LIST

Ace Auto Repair & Tire Ctr George Chavez 2560 San Ramon Vly Blvd. San Ramon, CA 94583 925-743-1552

Acalanes High School Grant Cusick 1200 Pleasant Hill Road Lafayette, CA 94549 925-935-2600

Alhambra High School Brian Wheeler 150 E Street Martinez, CA 94553 925-313-0440

All-Flow Muffler & Auto Danny Larson 3900 Pacheco Blvd Martinez, CA 94593 925-229-3044

Autotron Service Center Ryan Tunison 3688 Washington St. Ste F Pleasanton, CA 94566 925-484-2400

BG Fleming Distrib. Co. Christopher Smith 1011 Suncast Lane El Dorado Hills, CA 95762 916-223-0559

Burrough & Sons Automotv Tom Burrough 5154 Sobrante Avenue El Sobrante, CA 94803 510-222-3330

Clayton Valley Auto Svc Harold Naipo/Terry Ketchel 1505 Rishell Drive Concord, CA 94521 925-682-2281

Commans, Walt ASE W. States Consultant 5312 Quail Ridge Terrace Anaheim Hills, CA 92807 714-974-3208

Contra Costa College Bobby Sturgeon 2600 Mission Bell Drive San Pablo, CA 94806 510-215-3976

D&H Enterprises Dave & Mary Kemnitz 2689 Monument Blvd Concord, CA 94520 Devil Mountain Diesel Jason Loelieger Mark Fuenzalida 1500 3rd Avenue Walnut Creek, CA 94597 925-954-8582

Diablo Auto Specialists Tim Stussi 1413 Carlback Avenue Walnut Creek, CA 94596 925-932-6701

Dick & Ryan's Auto Repair Trevor Stoneham 1679 1st Street Livermore, CA 94550 925-373-9055

Digital Financial Group Shannon Devery 1329 Hwy 395 N., Ste 10 Gardnerville, NV 89410 626-476-9016

Dublin Car Tek Tim Johnson 6008 Dougherty Rd. Dublin, CA 94568 925-829-9300

European Auto Repair Carlos Showing 1573 Third Avenue Walnut Creek, CA 94597 925-944-5606

European Autotech Chris Murad 31 Beta Court, Ste J San Ramon, CA 94583 925-820-6460

Five Star Automotive Brian & Janice Andrews 1440 Concord Ave. Ste C Concord, CA 94520 925-609-7827

Frank's Auto Service Margaret & Dave Frank 1255 Boulevard Way Walnut Creek, CA 94595 925-942-3677

Fuenzalida, Bob Ch 20 Member Emeritus Cars R Us 2269 Bromfield Court Walnut Creek, CA 94596 925-683-2310 Gene's Auto Repair Tracy Renee 37 Tennessee Street Vallejo, CA 94590 707-642-1900

Gilmores Auto Service Phillip Sanders 2151 N. Broadway Walnut Creek, CA 94596 925-939-9430

Hagin's Automotive, Inc. Andy Hagin 3725 Alhambra Ave Martinez, CA 94553 925-228-5115

Hunt & Sons Tim Lockhart 485 Industrial Way Benicia, CA 94510 707-747-9500

JJ Auto Repair Victor & Teresa Gonzalez 6300 Brentwood Blvd, #A Brentwood, CA 94513 925-513-5927

Lehmers Concord Caroline Anderson 1905 Market Street Concord, CA 94520 925-827-2077

Liberty High School Jonathan Dorr 850 Second Street Brentwood, CA 94513 559-977-0181

Los Medanos College Stan Gozzi 2700 East Leland Road Pittsburg, CA 94565 925-918-0532

M Service Dante Paulazzo 2008 Mount Diablo Blvd. Walnut Creek, CA 94596 925-932-8744

Mekatron Concord Ian G. Miller 1771 Concord Ave Concord, CA 94520 925-687-8300

Monkey Wrenches, Inc. Ted Curran 8130 Brentwood Blvd Brentwood, CA 94513 925-634-4145 Moraga Motors Ron Schumacker 530 Moraga Road Moraga, CA 94556 925-376-0692

Orinda Motors Allen Pennebaker 63 Orinda Way Orinda, CA 94563 925-254-2012

Orinda Shell Auto Care Kathy Mitchell 9 Orinda Way Orinda, CA 94563 925-254-1486

Scott Phillips, CPA 3011 Citrus Circle, Ste 204 Walnut Creek, CA 94598 925-274-0600

Precision Auto Repair Tyler & Renee Edgren 164 A Wyoming Street Pleasanton, CA 94566 925-462-7440

Randys Mobile Mech'l Svc Randy Wilferd 2750 Cloverdale Ave. Concord, CA 94518 925-288-0766

Rich's Auto Service Louis Volpone 839 Ygnacio Valley Rd Walnut Creek, CA 94596 925-937-3434

SC Fuels Mark Williams Derik Riesberg 2075 Alum Rock San Jose, CA 95116 408-625-6059 657-236-8175

S.G. Auto Repair Sergio Garcia 517 C San Pablo Ave Pinole, CA 94564 510-964-1541

S.P. Automotive Supply Steve Markus 3410 Pacheco Blvd Martinez, CA 94553 925-372-4930 Simply Superior Auto Body Rich & Jennifer Lezcano 2110 Market Street Concord, CA 94520 925-680-6946

Solano Community College Paul Hidy 1687 North Ascot Parkway Vallejo, CA 94591 707-864-7000, ext 5746

Solano Way Auto Repair Ken R. Fritzberg 2197 Solano Way Concord, CA 94520 925-676-2890

Standard Motor Products Joe Schwartzbine 1460 Arvilla Drive Sacramento, CA 94582 916-606-0985

Superior Auto Parts Horacio "O" Parra 1055 Detroit Avenue Concord, CA 94518 925-305-1624

Techzone Matt Patterson 1300 Galaxy Way, #13 Concord, CA 94520 800-763-8588

Tuolumne St Auto & Elec John McLaughlin 635C Tuolumne Street Vallejo, CA 94590 707-648-3434

Walnut Creek Automotive Bill & Jeff Boaman 1855 Contra Costa Blvd Pleasant Hill, CA 94523 925-849-6440

West Coast Muffler & Tire Steve Elstins 2090 Market Street Concord, CA 94520 925-676-8376





Seminar courses are normally \$149.95. ASCCA members pay only \$95 per attendee -- a savings of almost \$55 per class! Service writer courses are normally \$1,795. ASCCA members pay only \$995 per attendee! Click here to take advantage of this offer WYNKR 3/5/19



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Random Thoughts Lessons from Bicycle Riding



- Unsubscribe Emails. I've set up three form letters to confirm their request:
 - 1. They moved or sold car. Ask if they need help finding a new shop or do they have other cars you can service?
 - 2. Complaining about too much email. Acknowledge that they are overwhelmed.
 - 3. Unhappy customers. Ask if they will let you know what's wrong? Only respond if they give permission. In your management system, remove their Email address and type in Unsubscribe, date and reason for future reference.
- I recently did a 100 mile charity bike ride for MS. You can't wake up one morning and ride 100 miles. You have to get ready for it, sometimes months in advance. Same with business.
- Plan ahead. Know what it will take to reach your goal.
- Be ready for things to go wrong. Look at alternative solutions just in case.
- Look down the road. Scan for problems that might cause problems.
- Thank the people who have helped you. Your workers and your vendors. Acknowledge them.
- Enjoy the scenery around you. Don't get hung up on what's wrong. There are many things that go right.

• Bike riding or business, you worked hard to make the climb up. Enjoy the rewards of the downhill.

If you have any of your own Random Thoughts, please drop me a line at <u>summittransmissions@gmail.com</u>

Include your name so I can give you credit.

Sincerely, Jerry Kubitsky ASCCA Chapter 24



Project Vpdate!

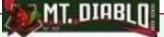
Truck is off at the paint shop and the kids are working on the engine and transmission. Once the truck comes back from paint it's all cylinders go on

assembly. As we start the assembly process we might start to ask for assistance or donations of parts for interior, trim, wiring, and wheels. Again we would like to thank everyone for their help and support. Derek De Smet

Contact: Nick Brys: 916-804-5911 <u>nicholis.brys@cityofconcord.org</u> Scott Smith: 925-603-5859 <u>scott.smith@cityofconcord.org</u>











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Below is a summary of my notes from the **BAR Advisory Committee** and Workshop held in Sacramento on October 17, 2019. Dave Kusa also attended.

- 1) **DCA News**. The Governor has appointed Kimberly Kirchmeyer as the new DCA Director. Kirchmeyer was previously the Executive Director for the California Medical Board.
- 2) Legislation & Regulations. Legislation: Bills that passed and take effect next year. AB 142 (Lead Acid Batteries); AB 596 (Service Bulletins & Consumer Authorizations); AB 949 (Unsafe Used Tires); AB 1538 (Auto Collision Coverage); SB 210 (Heavy-Duty Smog Check Program). Two years bills pending: AB 161 (Electronic Receipts); AB 210 (Smog Exemption); AB 390 (Violations for muffler noise); AB 755 (Tire Tax); AB 1359 (Towing); SB 59 (Automated Vehicle Technology); SB 460 (Biennial Registration). Regulations: Rehabilitation Criteria for licensure; STAR Program clean up; Laws/Regulations training; Smog Check Repair Assistance; Licensing applications; Smog Check Training Providers; Brake Lamp Stations and Adjusters Updates. For more information contact Lucy Sarkisyan or Holly O'Conner at Lusine.Sarkisyan@dca.ca.gov or Holly.Oconner@dca.ca.gov.
- 3) California Vehicle Inspection (Cal-VIS) System Project. The new state contract for ongoing smog check maintenance and operation was awarded to Encore Consulting LLC. The transition to Encore to take place on November 1. Smog Stations will need to enroll with Encore in order to continue in the smog check program. For more information contact: Clayton.leek@dca.ca.gov
- 4) Operating and Enhancing the Cal-VIS. The Cal-Vista system is a complex tiered system involving network connectivity, internal BAR applications and interfaces with multiple business partners. Much time and resources is spent simply maintaining and making sure the smog check system is operational. There are approximately 162 open change requests. Any change to the system needs to be vetted carefully to make sure it is worth the time and money. The BAR is looking at making some future changes but needs to prioritize. Some changes being considered include: enhanced DAD security, improvements and bug fixes, adding safety recall Data to VIR, display vehicle specific emission warranty messages, updating BAR-OIS supporting new DAD equipment, biometric scan in lieu of BAR-OIS password. For more information contact: Clayton.leek@dca.ca.gov

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BAR Advisory Committee and Workshop - continued from previous page:

5) Advanced Driver Assistance Systems (ADAS). Jake Redenroth from asTech provided an excellent presentation on ADAS. The presentation surrounded the ever changing calibration evolution and high margin of error. Examples of dealers not understanding the the calibration requirements, misusing targets to calibrate vehicles, problems with mil thickness of paint on bumper covers and issues surrounding modifying vehicles and installing aftermarket parts (i.e. windshields, lift-kits, etc) were discussed. It's clear that the future is here and upon us and that auto repairers and other stakeholders need to be aware and work together to make sure vehicles are properly and safely calibrated.

6) **Permanent Diagnostic Trouble Codes (PDTC) update**. PDTC requirements were implemented on July 1, 2019. The standard is that vehicles must have 15 warm-ups cycles and 200 miles to allow codes to reset. The data shows that on 2010 and newer model year inspections, approximately 100 PDTC failures per day which is an increase failure rate by one third on these vehicles. For more information contact: Greg Coburn at Greg.coburn@dca.ca.gov

7) **On Board Diagnostic (OBD) Systems Tampering Prevention**. BAR is proposing requiring that Calibration Verification Number (CVN) (number set by OEM to verify integrity of vehicle software) and Calibration Identification (Cal-ID) (ID for the software installed on the Electronic Control Unit) be retrieved during smog check inspections. Smog check inspections will not be completed without retrieving this information. If information doesn't match OEM or system has been tampered it will be directed to Referee. The target date for implementation is July 2020. For more information contact: Greg Coburn at Greg.coburn@dca.ca.gov

8) **Enforcement Statistics Update**. Consumer Complaints to BAR are a follows: Engine Repair/Performance 35%; General Repair Maintenance 18%; Auto Body 15%; Transmission 8%; Smog 6%; Used Car Transactions 4%; Vehicle Warranty 3%; Unlicensed Activity 4%. For more information contact: Bill Thomas at Bill.Thomas@dca.ca.gov.

All presentations will be posted on website.

Next BAR Advisory Committee meeting Thursday January 23, 2020. Future BAR meeting dates April 23, July 16 and October 22.

Auto Body Workshop

BAR is proposing regulations to update collision repair equipment requirements and standards for repairs to supplemental restraint systems. BAR held a workshop on April 18, 2019. Based on that workshop BAR made significant changes to the proposed regulations. See link below for revised proposed text. BAR removed references to OEM and Non-OEM definitions (which were controversial) and provided additional clarity on the equipment requirements. Suggestions at the meeting included making sure that equipment requirements applied to the types of repairs being performed as well as types of vehicles being repaired and that trade standards apply to automtive painting. Overall it appears the revised proposal addressed many concerns that were previously raised. For more information contact: Mark Guess at Mark Guess@dca.ca.gov https://www.bar.ca.gov/pdf/ Collision_Repair_Proposals_Workshop_Draft_Text_10.17.19.pdf

Jack Molodanof

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"Diagnostic tools for the Professional Automotive Technician"

2019 RAFFLE Sponsored by: AESwave

The winner will receive the following item donated by AESwave: Autel MaxilM IM608 (MSRP \$3,950.00)

Ticket Sales End December 20, 2019 Announcement of the winner will take place at January Team Weekend in Sacramento on Saturday, January 25, 2020.

Raffle Ticket Price = \$25

Proceeds will benefit ASCCA & Your Local Chapters (\$5 of every ticket sold will go to your local chapter)

The Autel MaxilM IM608 is an advanced and smart key programming tool that combines the most powerful IMMO and programming functions with OE-level diagnostics and advanced service functions in one Android-based 10.1-inch touchscreen tablet and includes the XP400 key programmer.

Number of Tickets being Purchased:

Payment Information

Check made payable to ASCCA

ΠP	lease charge my:	•	MasterCard	•	Visa	•	Amex	•	Discover
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MaxilM IM608



BUY ONLINE!

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QUESTIONS? CALL: 800-810-4272

2020 Scholarship Application Now Open for the ASC Educational Foundation!

Applications are currently being accepted for the Automotive Service Councils Educational Foundation (ASCEF) 2020 scholarships! Each year, the ASCEF awards 18 scholarships ranging from \$500 - \$1,000. These scholarships provide assistance to current under-graduates who are in the automotive service field.

Overall Qualifications: You must be planning to seek employment in the California after-market/independent repair industry and be a

- California high school senior who plans to enroll in post high school technical and academic training or
- California college under-graduate in the automotive service field.

Applications must be submitted by March 31, 2020.

To apply online visit: https://www.automotivescholarships.com/scholarshiptype.cfm?type=39

The ASCEF is a nonprofit corporation dedicated to supporting and advancing the entire automotive industry through technical education and training, scholarships, and other industry inspired programs.

To learn more about the ASCEF, visit www.asc-ef.org.

Questions? Contact Kate Peyser at 916-290-5828 or kpeyser@amgroup.us.





Standard Motor Products and the Auto Care Association are proud to present the first annual Standard Motor Products 'Woman in Auto Care Scholarship' for aspiring female to students pursuing an education in automotive technology or repair at a technical school or collo

Two deserving women will each be awarded a \$5,000 Scholarship!

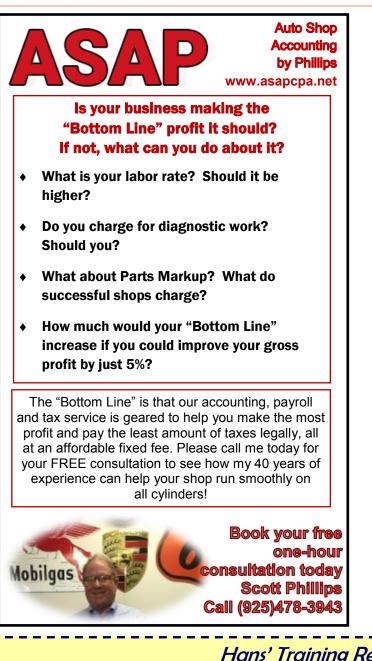
SMPWIACscholarship.com Enter January 1 - March 31, 2020







O'Reilly Auto	Dennis Nolen	831-430-6402 dnolen@webmail.oreillyaut
Scott Phillips, CPA, Inc.	Scott Phillips	925-274-0600 scott@cpaman.com
SC Fuels	Mark Williams Derik Riesberg	408-625-6059 williamsm@scfuels.com 916-316-3752 riesbergd@scfuels.com
S.P. Automotive Supply	Steve Markus	925-372-4930 smarkus@spauto.com
Standard Motor Products	Randy Dorman	310-210-7361 rdorman@smpsfa.com
Superior Auto Parts	Horacio "O" Parra	925-305-1624 horacio@trimoninc.com



Vechar

Having Trouble Hiring Qualified Candidates? Your Time is Money. Let us Make you Some.

Finding qualified candidates is a fulltime job that most shop owners don't have time for. Technology makes it easy for applicants to apply for 10-20 jobs at a time. Mechanics Marketplace puts you in front of the line and screens the best candidates for you to interview first.

Here's what Mary Kemnitz from **D&H had to say:** *"After months of* unsuccessfully searching for technical staff we discovered Mechanics Marketplace. The service is incredible. Within two days, several interviews were scheduled and we were able to choose from candidates that were both skilled and fit into our business culture beautifully. 5 stars to Mechanics Marketplace!!"

For more information, call Elie Massabki at 650-867-1072 and register for free to find temporary employees at: www.MechanicsMarketplace.com

Hans' Training Resources

ESI – Maylan Newton - Service advisor and Owner management training 888-338-7296

Worldpac Training – worldpac.com/training – Offers both management and technical training, local classes available

Car Quest CTI - Offers technical training 1 class every 2 months, contact your sales representative for more details.

Techelp - Longer term training to bring your people up to speed with late model electrical systems and classes for smog update and new licensing. Contact Jon Brown: 888-747-8888. Or see his schedule at www.tec-help.com

ATG – Automotive Training Group www.atgtraining.com – Advanced training various topics. 800-233-3182,

RLO Training/Bottom Line Impact Groups www.rlotraining.com

ATI – Autotraining.net – Offers coaching services for shop owners

Elite – Eliteworldwidestore.com – On line and service advisor training

SSF offers European training topics (MZB, BMW, Porsche) https://www.ssfautoparts.com/

The ASCCA Advantage

The ASCCA Advantage outlines the value of ASCCA membership. We are proud to be able to offer a number of discounts and intangible benefits that are uniquely provided by our association.

Corporate Partners - Increasing Your Memberhip Value

BUSINESS SUPPLIES, E	QUIPMENT & SERVICES	r
autocare Association	ASCCA members get access to Auto Care Association's publications, the Aftermarket Insider and the ACA Capitol Beport, as well as member discounts on ACA publications and events. Call to see how you can save up to \$600 a year!	Kathleen Schmatz, (301) 654.6664 kathleen.schmatz@autocare.org
deswave	AESwave specializes in sales and support of automotive diagnostic equipment. Each day, thousands of technicians, educators, trainers, engineers, and technical writers use products and strategies developed at AESwave.	Carlos Alenchu, (877) 351.9573 Info@aeswave.com www.aeswave.com
AutoZone	This partnership provides Platinum level membership pricing, timely parts delivery, a 5% quarterly rebate on electronic purchases, free advertising, and more!	Jim Gray, (704) 30 L 1500 Jim.gray @autozone.com
BG	Provides maintenance services, equipment training & consumer education materials. Increase shop hours, parts and labor revenue, shop efficiency, and retention all while improving your customer's driving experience and vehicle performance.	Eric Waln (949) 337,2484 Eric Elbert (805) 490.6080, EricE@petrospecsBG.com www.zpetrospecsinc.com.
HOTELSTORM	Savings of 10-55% over other online travel agencies from thousands of hotels worldwide. Visit hotelstorm.com/ascca and use password Auto 1234 to get your discount.	concierge@hotelstorm.com www.hotelstorm/ascca
	LKQ is the largest nation/vide provider of alternative collision replacement parts and a leading provider of recycled engines and transmission and remanufactured engines.	Steven Poole, (562) 320.2398 SIPoole@lkgcorp.com
MotoRad® Leading the Way in Coverage & Service	The leader in automotive thermostats; fuel, oil and coolant caps sold to the North American automotive aftermarket. Their line of thermostats is one of the most advanced in the automotive industry, using state-of-the-art manufacturing equipment, with strict quality control and functional testing, ensuring high quality and long-lasting products.	Sean Ruitenberg, (618) 599,5196 sean.ruitenberg@motoradusa.com
MOTUL	Motul is the first lubricant manufacturer to pioneer the formulation of a 100% synthetic lubricant for automotive engines, the 300V, making use of Esters technology and issued from the aeronautical industry. Motul's 8 100 line of 100% synthetic oils have OE approvals from manufacturers such as Porsche, Audi, BMW, Wercedes-Benz, and VW.	Nick Bagley, (909) 538,204 n.bagley@us.motul.com
	NAPA Auto Care is the largest aftermarket repair network in the country with over 16,000 independently owned and nationally recognizes automotive, collision, and truck service centers. NAPA's mission is to help all member businesses increase their car count and sell more services.	John Hartman, (619) 300,4910 NAPA SoCal District Sales Manager John_hartman@genpt.com
Office DEPOT: Eus acts: Scruisce Division	Streamlined business supply ordering process. Free delivery over \$50. Custom pricing and discounts for ASCCA members.	Michael Nitz, (855) 337-6811 Alichael.nitz@officedepot.com https://business.officedepot.com/
DEDICATED TO THE PROFESSIONAL	Get access to industry-leading service center programs allowing shops to offer a nationwide warranty on most of the repairs they perform every day, a nationwide road-hazard tire warranty, shop management training, nationwide roadside assistance, technician training classes, competitive pricing, carly pay discounts, electronic ordering discounts, and more.	ASCCA@oreillyauto.com

Print & Direct Mail Made Easy	Mail Shark approaches direct mail strategically by providing penetration reports and demographic analysis to make sure you're reaching the right people. They'll make it easier for you to grow your car count, manage your budget.	Josh Davis, 484-648-8626 josh@themailshark.com www.themailshark.com/ascca
DFC Dynamic Friction Company	DFC is the leading manufacturer of award-winning automotive braking systems. They maintain a huge selection of brake parts for all domestic and foreign vehicle applications. Their engineers, product managers, and R&D staff work hard to give their customers first-to-market advantage.	Dan Biezonsky, 951-200-0953, danb@dynamicfriction.com, http:// www.dynamicfriction.com/
EDUCATION PROVIDER	IS	
HE GROUP	The ACT Group is a partnership of long time automotive industry experts. Former Technicians, Service Writers, Managers, General Managers and owners of automotive facilities offer their expertise in a strong variety of industry training classes. Discounts are available to ASCCA members, including \$200.00 off our Service Advisor Classes.	Ray Kunz, 916-588-0775
Automotive Training Institute	 ATI has helped thousands of automotive repair shop owners increase their profits, reduce stress, and grow their businesses for over 30 years. They are the industry leader in automotive business coaching providing expert management and consulting services. Get weekly business coaching from an industry expert and classes in marketing, hiring, finance, leadership and sales. 	Jim Silverman, (301) 575-9140, jsilverman@autotraining.net, www.autotraining.net
Efucational Somikars Institute Automotive Management Epseleikets	 Since 1984 ESI has provided independent repair shops with up-to-date full-facility training for management and personnel. ASCCA Members have exclusive access to discounted training courses. Save \$800 on every Service Writer course and \$55 on every seminar. (Space limited.) FREE 30 minutes of business consulting advice per month. 	Maylan Newton (866) 526.3039, maylan@esiseminars.com.
	25% discount on all ASE exam study guides. IN STATES AND	James Hwang (310) 857.7633 Greg Montero (651) 628.5706 greg.montero@iatn.com www.iatn.net
INSURANCE & LEGAL S		
E ASSOCIATES Insurance Services	Includes an enrollment discount of \$100	Customer Service (866) 923.7767, www.armstrongprofessional.com
CoreMark	Competitive dental & vision plans exclusively available to ASCCA members.	Mat Nabity, (916) 286.0918 mnabity@coremarkins.com
falling .	FREE LEGAL Service - Thirty (30) minutes of free legal advice per month for all ASCCA members. A \$225	Jack Molodanof , (916) 447.0313 jack@mgrco.org www.mgrco.org.
MGR	monthly value!	in miligrooty.
MGR		3.6

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BROADLY	Through internet marketing, Broadly gets great customer reviews on Google, Facebook, and other review sites. ASCCA members get a FREE account set-up (valued at \$200).	(800) 693.1089 marketing @broadly.com www.broadly.com	
PAL	Join the nation's largest network of elite auto repair shops. RepairPal independently certifies auto repair shops nationwide for superior training, quality tools, fair pricing, and a minimum 12-month/12,000 mile warranty. RepairPal shops gets 8-10 new customer contacts per month, with an average repair order over \$500. (Estimated new business \$48,000/year)	Evan DeMik, (415) 595-3346 evan@repairpal.com www.repairpal.com	
MERCHANT SERVICES		, 	
Digital	Receive upt a \$350 rebate on your ASCCA State dues when you use DFG to process your credit cards. Call for a free no obligation consultation.	Shannon Devery (877) 326-2799 www.digitalfg.com/	
SOFTWARE PROVIDE	RS		
auto text.me	 A comprehensive cloud-based tool that offers simple solutions to workflow management, communication, digital vehicle inspections, and quality control. Developed by a shop owner designed specifically for the challenges shop owners face, AutoText.me's software is easy to implement and will save you time while you solve common shop problems. Available as a benefit to all ASCCA shop owners. 	Chris Cloutier (469) 546.5725, chris@autoflow.com, www.autoflow.com	
	Members receive a promotional price for online diagnostic tool and telephone diagnostic services. New Identifix members received \$40 off each of the first 3 months and \$10 off every month after for annual savings of \$210	Customer Service (800) 997.1674	
SHOP FWARE	The New Standard in Shop Management. 100% cloud-based on any device. Take your shop fully digital and 100% paperless. Ask for a special ASCCA member rate.	Matt Ellinwood, (415) 890.0906 x100 matt@shop-ware.com.	
UNIFORM SERVICES			
CINTAS. READY FOR THE WORKDAY	Nationally recognized supplier of customer and employee apparel & janitorial services with special ASCCA pricing.	Jessica Essad 775-813-8954 EssadJ@cintas.com	

ADDITIONAL BENEFITS OF ASCCA MEMBERSHIP

Local Chapters – Chapter meetings give members unprecedented opportunities to meet, network and trade ideas with colleagues in your local area.

Proudly Display Your ASCCA Affiliation – Use of ASCCA sign, code of ethics, and logo for use on invoices, customer forms, etc.

Communications – The ASCCA Independent newsletter, email broadcasts, news alerts, member benefit flyers and our website.

Member-to-Member Communications – The ASCCA TeamTalk list serv provides members to communicate directly with their peers on a broad range of topics facing shop owners throughout California.



Scan here to learn more about your benefits or visit http://ascca.com/resources/memberbenefits Government Affairs & Political Representation – Bill tracking, reading and analyzing constantly changing information and tracking bills via our website. Representation at government meetings, lobbying, etc. Hugely beneficial because it ultimately affects your bottom line.

Educational Foundation – ASCCA members can also participate in the association's educational foundation that raises funds for scholarships issues to students entering into the automotive aftermarket.



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